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Subject: Coronavirus Update

As we continue to navigate the challenges presented by the COVID-19 pandemic, Contech would like to reaffirm our commitment to supporting our customers. We remain operational and available to produce. We are working diligently with our local government and customers to provide supplies needed in this fight against COVID-19. Our business continues to operate with no disruptions, as our manufacturing operations are classified as an essential service.

Contech Medical, Inc. has put in place a series of preventative safety measures, following health department guidelines, and actively managing this evolving situation. Our priority is twofold: (1) to ensure the safety of our employees, our customers, and the communities where we do business, and (2) to maintain our ability to provide the products and services our customers require.

We implemented safety measures such as provide all employees with information concerning the symptoms of COVID-19 virus, stagger start times and break times, temperature check, and frequent sanitization of high touch areas. We are also following the Center for Disease Control (CDC) and the World Health Organization (WHO) advisories, as well as local government's regulations.

Business continuity plans have been activated through our supply chain to help mitigate possible supply issues. We are in constant communication with our vendors, all of whom have committed to watching the situation closely and notifying us of any changes. We will in turn advise customers of any impact as soon as it is known.

To date neither of our production facilities, here in Providence, RI or our location in Cartago, Costa Rica have been affected by the shelter-in-place orders or corresponding local regulations. As a qualified essential business, our manufacturing continues and we have made adjustments to prioritize the safety of our employees.

Our employees have responded in an admirable and professional manner by adapting to the changes in their environment quickly and continue to support our customers, partners, and each other while navigating through these strange times.

Stay Safe.

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